

# 2015 Annual Meeting

## 2014 Year End



**Whitefish**  
**CREDIT UNION**

*We Belong to You*



## AGENDA – 80<sup>th</sup> ANNUAL MEETING OF WHITEFISH CREDIT UNION ASSOCIATION

APRIL 25, 2015, 10 a.m.  
Grouse Mountain Lodge, Whitefish, MT

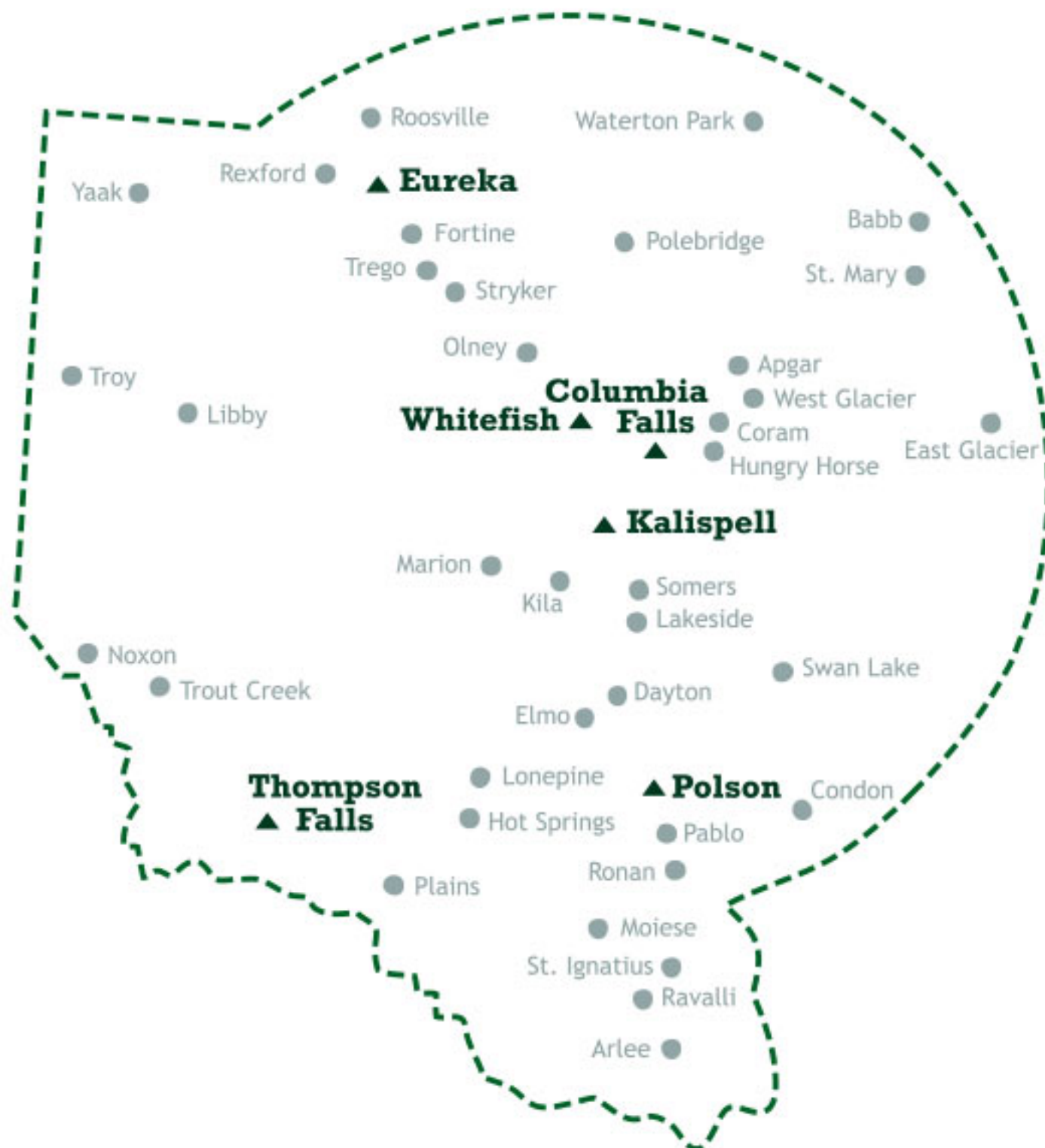
1. CALL MEETING TO ORDER
2. ASCERTAIN A QUORUM – Supervisory Committee – Rex Harris
3. READING OF MINUTES OF LAST ANNUAL MEETING – Zoe Gustafson
4. REPORT OF THE DIRECTORS – Lyle Phillips
5. REPORT OF THE SUPERVISORY COMMITTEE – Rex Harris
6. REPORT OF THE CREDIT COMMITTEE – Dorothy Daley
7. ONLINE SECURITY REPORT – Steve Haugen
8. REPORT OF THE FISCAL YEAR – Michael Blubaugh
9. PRESIDENTS REPORT – James Kenyon
10. QUESTION & ANSWER PERIOD
11. OLD OR UNFINISHED BUSINESS:
12. NEW BUSINESS:
13. ELECTIONS: Nominating Committee Chairman – Tom Cullen
  - A. Board of Directors
  - B. Credit Committee
  - C. Supervisory Committee
14. FINAL OR OTHER BUSINESS:
15. ADJOURNMENT

## Whitefish Credit Union's Long-Range Strategic Mission

To maximize long-term member value by optimizing profits through growth, effective pricing, progressive product offerings, efficient operations and prudent asset-liability management; to be the leader of financial institutions in the communities we serve through employees who are dedicated to member service, who are proactive, who reflect a unity of vision and culture, and who are committed to the pursuit of excellence.

## Our Field of Membership

If you live in the four northwest counties of Montana – Flathead, Lake, Lincoln, or Sanders - or if you reside within 50 air miles of Whitefish, you qualify for membership in Montana's largest Credit Union.





# WCU 80<sup>th</sup> Annual Meeting

## **PRESIDENTS REPORT**

Whitefish Credit Union Members;

With 2014 now in the books, I am happy to report we continue to improve our financial position and our promise to you to be the “Best Place to Save, the Best Place to Borrow”. Last year I talked about how the board and senior management developed 5 strategic initiatives to help us deliver on our mission and while we don’t expect to be able to deliver on all 5 strategic objectives in one short year, I feel like we made some major advances since we last met.

One of our biggest achievements over the past year was the purchase of the Forum building in south Kalispell. This purchase will allow us to move all of our back office personnel and our primary data center to a secure, functional building with plenty of room for future expansion. The move will also allow us to have our commercial lenders and support staff in a vital area of the city while making it more convenient for our business members in Bigfork, Somers and Lakeside. Kalispell is a great community and while we have served many members over the years we are truly looking forward to expanding our footprint.

We launched our new online banking platform which greatly improves the way you can complete your banking online. We now offer a new online payment option for your convenience, remote deposit capture which allows you to deposit a check right from your smartphone/tablet by taking a picture of the check and finally, a new mobile app for your smartphone/tablet which will give you the ability to handle all your credit union banking right from the palm of your hand. We also now offer you the ability to pull your monthly statements online for your review; by “opting in” for e-statements you are helping us save postage and print expenses, all while giving you the flexibility to pull a statement 24 hours a day, 365 days a year.

Other notable achievements include: significant investments in software products that will allow us to streamline our lending functions to better serve you; upgraded security features that protect your private information as well as helping protect us from cyber threats and a new ATM in Eureka for our members and Canadian visitors.

What a privilege it is to serve as your CEO; please know that we strive every day to deliver outstanding service and financial value for you, our members. On behalf of the Board of Directors and the entire staff of Whitefish Credit Union, we would like to thank you for your continued membership and support. It again was a very special year made possible by the leadership of our many volunteers (board, supervisory committee and credit committee) and carried out by our dedicated staff. My thanks to all of these groups working in a cooperative model of people helping people. As always, we value your membership and look forward to our continued financial partnership for years to come!

Jim Kenyon  
President / CEO



# WCU 80<sup>th</sup> Annual Meeting

## REPORT OF DIRECTORS

The Board of Directors performs tasks and shoulders responsibilities similar to that of the Board of any modern corporation. The Board is responsible to the membership for setting the general direction and policies of the Credit Union. It controls operations through its appointed officers. State Law, under which it is organized, requires the Board meet at least once each month. During 2014 the Board held 12 regular meetings and several special meetings. The Board held its Annual Board Retreat September 5<sup>th</sup> and 6<sup>th</sup>.

At Board meetings, the Board reviews all loans made, reviews changes in investment portfolios, reads a variety of financial and statistical reports, reviews the budget and percentages used, reviews expenses for the month and a comprehensive statistical report, sets the policies the Credit Union adheres to, addresses the status of delinquent loans, discusses minutes of the Supervisory and Credit Committees, receives insider borrowing information, and analyzes other items of old and new business. The Board is also informed of any suspicious activity reports generated during the month, it reviews interest rates charged on loans, and makes appropriated changes in interest rates in order to remain competitive and profitable.

The attendance at Board meetings this past year, as is almost always the case, has been very good. Board meetings often times included a Supervisory Committee member and members of upper management who often give special reports. Like all Credit Union volunteers, Board members serve without pay.

During the past year, the Board supervised the opening of 3,650 new accounts and noted the closing of 4,133 accounts. At year-end, the Credit Union had 55,780 active accounts.

Present Board members include: Leo Tracy, a Whitefish Attorney; Sue Brown, the Department Chair for English at Flathead High School; Char Rygg, retired from a family business; Tom Cullen, the Financial Controller for Iron Horse; John Snyder, owner of Bigfork Self Storage & The Dock Store; Frank Barnes, owner/operator of West Side Gas & Grocery in Whitefish; and Lyle Phillips, Chairman of the Board, retired from his former position as Human Resources Manager for Columbia Falls Aluminum Company.

This year, the terms of Leo Tracy and Frank Barnes expire. The election for the 2 positions will be held later in this meeting.

In June of 2014, the Board declared a dividend of .67% for the first half of the year. At year-end, the Credit Union declared a .67% dividend. The two declared dividend rates produced an annual yield of .67% Credit Union members received over \$7.549 million in interest/dividends last year. Most of this money stays here in NW Montana, helping our local economy.

The Credit Union ended the year with a gross capital ratio of 12.27% and had a Net Worth Ratio of 11.21% at the end of December 2014. In its Gross Capital Account, the Credit Union has over \$156.1 million. Your credit union ended the year with Total Assets of \$1.272 Billion.

It has been my pleasure to serve as a Board member and to be its chairman this past year. I want to thank my fellow Board members and you for allowing this current board to serve with me. It is a very conscientious and dedicated group of individuals, each of whom brings his or her own special background, knowledge, and individual strengths to the Boardroom and Credit Union.

Lyle Phillips  
Board Chairman



## WCU 80<sup>th</sup> Annual Meeting

### **CREDIT COMMITTEE REPORT**

The Credit Committee consists of a 7 (seven) member volunteer committee that works with the Senior Management and Lending Officers in approval of large loans. This committee works closely with the SVP of Consumer Lending and is scheduled to meet every 2<sup>nd</sup> and 4<sup>th</sup> Tuesday of each month as needed. The committee terms are up for re-election every two years, alternating years, 3 terms one year and 4 the next year.

2014 was a very challenging year for your credit union! Lending continued to decrease through 2014, compared to the lending numbers reported at the end of 2013. The loan volume at the end of 2014 was 1,889 for a total of \$110.2 million, compared to the previous year that had a total of 1,931 for \$127 million. The Credit Committee met a total of 13 times in 2014 approving 44 loans of new money for a dollar amount of \$22,120,700.

At December 2013 month end, the credit union experienced a delinquency percentage of 2.30% for 30 + day delinquent loans. By December 31, 2014 the delinquency percentage lowered to 2.27%. Our focus in 2015, as in 2014 will be to make the loan experience more cost effective and try to meet our membership lending needs.

The best source of loan growth often comes from our existing members. Your credit union continues to be the best place to borrow with competitive rates and well trained loan officers in all six locations. Please consider your credit union for a relative, friend or you when considering your future borrowing needs.

Lou Marchello  
Credit Committee Chairman



# WCU 80<sup>th</sup> Annual Meeting

## SUPERVISORY REPORT TO MEMBERS

Your Supervisory Committee is charged with the significant responsibility of oversight of the management function and the board to ensure the safety and soundness of your assets. To accomplish this, we have monthly meetings, attend board, loan committee and other important meetings, oversee the internal audit department and hire several external auditors. As to external audits, we have supervised engagements in the areas of commercial loans, IT computer security, 401(k) plan, and ALM validation.

At our monthly meetings, we review the credit union's current financial statements and loan reports, review completed internal/external audit reports and discuss important developments at the credit union.

Internal Auditor David Zimmerman performed and coordinated numerous audits the year. His talent and experience were critical to the committee's understanding and ability to review the credit union's internal controls. We are also very pleased to announce that we recently hired a second Internal Auditor, Liz Scholten. Ms. Scholten is a CPA and has extensive auditing experience. The internal audit department conducts audits throughout the year to make sure adequate internal controls are in place. These audits include surprise cash count and security audits at our branch offices, loan file audits, regulatory compliance audits, and insider loan audits. In an ongoing effort to best protect your assets, our internal auditors will now be more pro-active in following up on management's responses to their audit findings and conducting audits in previously uncovered areas.

We once again engaged the Spokane public accounting firm of Moss Adams, LLP to perform our annual financial audit and our annual verification of member accounts for the year ending December 31, 2014. These auditors issued an "unqualified opinion" in their Report of Independent Auditors, which means they concluded that the credit union's financial statements, as presented by management, in all material respects, fairly represent the financial position of the credit union according to GAAP (generally accepted accounting principles).

Despite the tough economic and competitive loan environment, your management and board have done an excellent job operating the credit union in a profitable and progressive manner. As you know, the expansion into online banking is an exciting development at your credit union. The Supervisory Committee is appreciative of its working relationship with management and the board and the hard work and dedication they provide on your behalf.

Your current Supervisory Committee, five volunteer members elected by you, is very diverse representing both small business and corporate sectors. Our committee includes an attorney, CPA, two investment advisors, and an IT/computer executive, and all work very hard on your behalf. We appreciate the opportunity to serve you and look forward to continuing to do so this year.

If you ever have any questions or concerns, we encourage you to contact any of us at any time.

Michael Viscomi  
Supervisory Committee Chair



**WHITEFISH CREDIT UNION**  
**BALANCE SHEET**

**ASSETS**

	<b>December 31,</b>	
	<b>2014</b>	<b>2013</b>
Cash and cash equivalents	\$ 128,869,386	\$ 109,056,395
Federal Funds Sold	-	9,500,000
Securities available for sale	498,246,030	442,818,290
Loans to members, net of allowance for loan losses of \$13,421,471 and \$15,990,801 for 2014 and 2013, respectively	589,772,439	616,854,067
Federal Home Loan Bank stock	3,359,900	3,495,800
Capital and membership shares in corporate credit unions	-	290,954
National Credit Union Share Insurance Fund (NCUSIF) deposit	10,603,692	10,524,427
Other real estate owned, net of valuation allowance of \$3,877,028 and \$4,185,719 for 2014 and 2013, respectively	22,788,258	28,995,731
Property and equipment, net	12,748,239	10,639,642
Accrued interest receivable	3,931,418	3,833,372
Other assets	1,962,652	1,434,199
<b>TOTAL ASSETS</b>	<b>\$ 1,272,282,014</b>	<b>\$ 1,237,442,877</b>

**LIABILITIES AND MEMBERS' EQUITY**

Members' shares	\$ 1,119,339,917	\$ 1,103,509,198
Federal Home Loan Bank advances	5,693,975	6,505,641
Other liabilities	2,973,672	3,032,380
<b>TOTAL LIABILITIES</b>	<b>1,128,007,564</b>	<b>1,113,047,219</b>
<b>MEMBERS'S EQUITY</b>		
Regular reserve, substantially restricted	20,351,361	20,351,361
Undivided earnings	122,301,606	110,518,943
Accumulated other comprehensive income (loss)	1,621,483	(6,474,646)
<b>TOTAL MEMBERS' EQUITY</b>	<b>144,274,450</b>	<b>124,395,658</b>
<b>TOTAL LIABILITIES AND MEMBERS' EQUITY</b>	<b>\$ 1,272,282,014</b>	<b>\$ 1,237,442,877</b>



**WHITEFISH CREDIT UNION**  
**INCOME STATEMENT**

	December 31,	
	<u>2014</u>	<u>2013</u>
<b>INTEREST INCOME:</b>		
Loans receivable	\$ 26,554,878	\$ 29,796,726
Investments	8,435,500	5,147,920
Deposits with financial institutions	<u>266,074</u>	<u>424,569</u>
Total interest and dividend income	<u>35,256,452</u>	<u>35,369,215</u>
<b>INTEREST EXPENSE:</b>		
Members' shares	7,549,498	7,372,176
Federal Home Loan Bank advances	<u>318,740</u>	<u>360,160</u>
Total interest expense	<u>7,868,238</u>	<u>7,732,336</u>
Net interest income	27,388,214	27,636,879
Recapture for loan losses	<u>(599,910)</u>	<u>(780,037)</u>
Net interest income after provision for loan losses	<u>27,988,124</u>	<u>28,416,916</u>
<b>NONINTEREST INCOME</b>		
Member service fees	326,091	318,096
Net gains on sales of securities available for sale	-	180,054
Net gains on sales of property and equipment	288,398	-
Other income	<u>346,357</u>	<u>330,594</u>
Total noninterest income	<u>960,846</u>	<u>828,744</u>
<b>NONINTEREST EXPENSES</b>		
Salaries and benefits	9,070,478	7,426,019
Equipment and occupancy	1,567,520	1,422,729
Professional and legal fees	1,261,519	1,193,873
NCUSIF premium	-	347,954
Marketing	843,296	609,318
Loan expense	318,020	565,159
Software and data processing	354,467	338,302
Other real estate owned expense, net	2,378,259	2,521,416
Other expense	<u>1,372,748</u>	<u>1,524,946</u>
Total noninterest expenses	<u>17,166,307</u>	<u>15,949,716</u>
<b>NET INCOME</b>	<u><u>\$ 11,782,663</u></u>	<u><u>\$ 13,295,944</u></u>



**NCUA FINANCIAL PERFORMANCE REPORT  
PEER GROUP COMPARISON  
AS OF AND FOR THE YEARS ENDED  
DECEMBER 31, 2014**

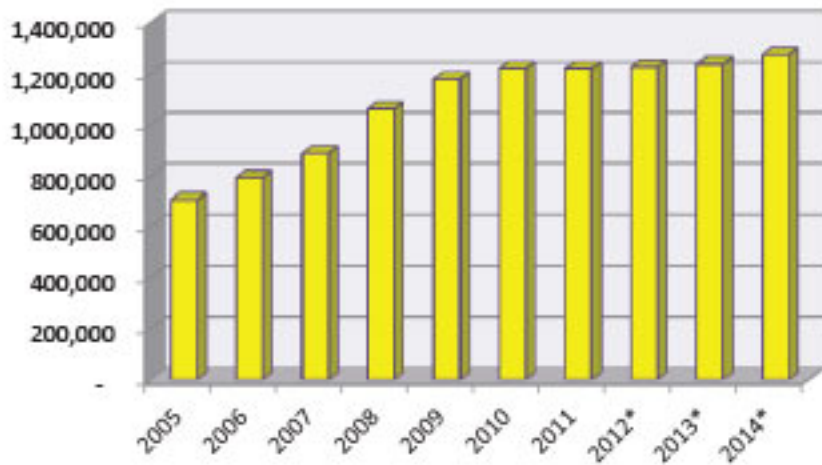
	<b>Whitefish Credit Union</b>	<b>Peer Group</b>
<b>Return on Average Assets</b>	<b>0.94%</b>	<b>0.84%</b>
<b>Gross Income / Average Assets</b>	<b>2.86%</b>	<b>4.74%</b>
<b>Cost of Funds / Average Assets</b>	<b>0.63%</b>	<b>0.50%</b>
<b>Net Margin / Average Assets</b>	<b>2.23%</b>	<b>4.24%</b>
<b>Operating Expenses / Average Assets</b>	<b>1.42%</b>	<b>3.21%</b>
<b>Operating Expenses / Gross Income</b>	<b>49.50%</b>	<b>66.80%</b>
<b>Net Operating Expenses / Average Assets</b>	<b>1.39%</b>	<b>2.47%</b>
<b>Loan / Share</b>	<b>53.89%</b>	<b>76.96%</b>
<b>Borrowers / Members</b>	<b>12.78%</b>	<b>56.17%</b>
<b>Members / Full Time Employees</b>	<b>444</b>	<b>390</b>
<b>Average Shares / Member</b>	<b>\$20,067</b>	<b>\$11,705</b>
<b>Average Loan Balance</b>	<b>\$84,624</b>	<b>\$16,621</b>
<b>Loan Growth (Annual Rate)</b>	<b>-4.68%</b>	<b>11.99%</b>
<b>Asset Growth (Annual Rate)</b>	<b>2.86%</b>	<b>6.84%</b>



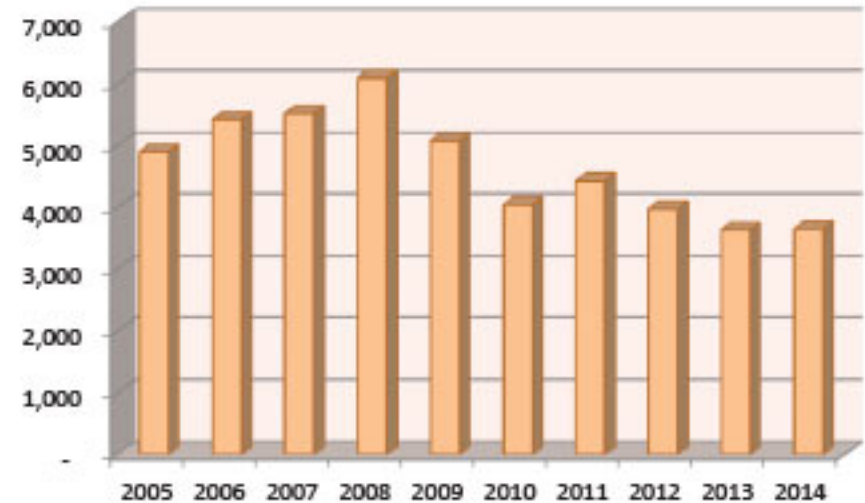
# Whitefish Credit Union

## 2014 Year-End Statistical Report

**Total Assets**  
(000)



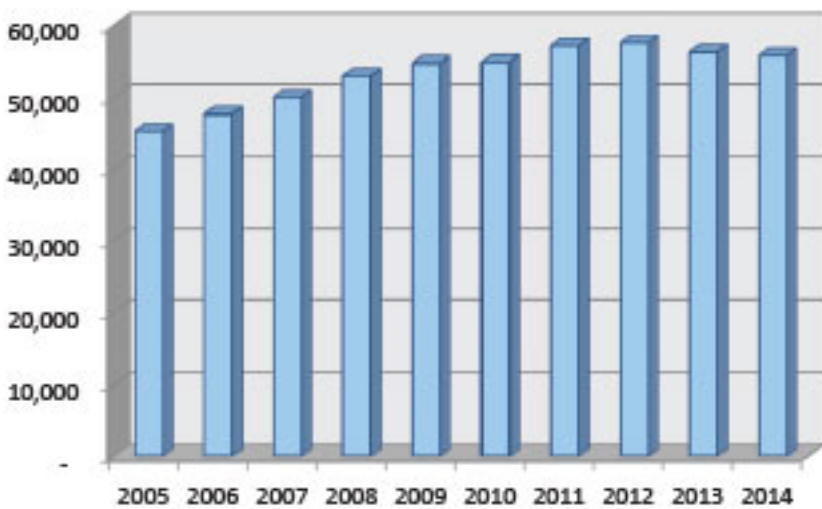
**New Accounts**



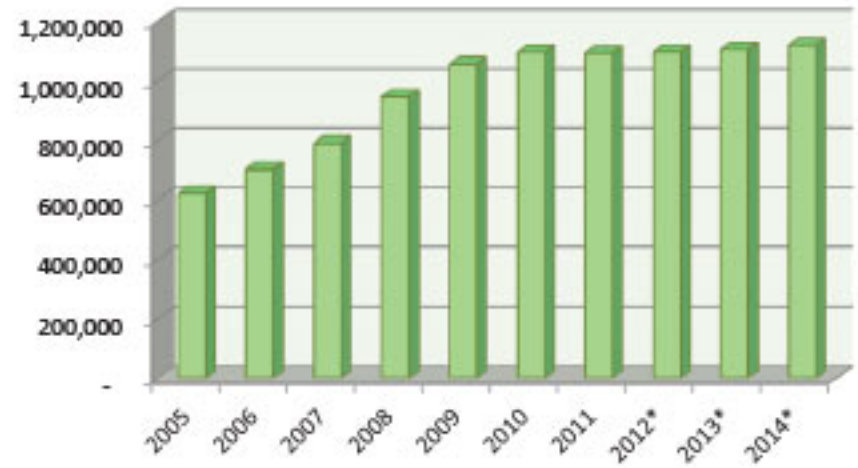
	2005	2006	2007	2008	2009	2010	2011	2012*	2013*	2014*
Total Assets	704,504	791,859	888,448	1,060,067	1,177,207	1,220,407	1,219,597	1,226,163	1,237,443	1,272,282

	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
New Accounts	4,897	5,416	5,516	6,091	5,072	4,042	4,426	3,970	3,635	3,650

**Number of Accounts**



**Shares**  
(000)



	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
Number of Accounts	45,231	47,630	49,997	52,955	54,712	54,877	57,189	57,633	56,263	55,780

	2005	2006	2007	2008	2009	2010	2011	2012*	2013*	2014*
Shares	620,188	701,112	789,794	947,183	1,056,201	1,094,665	1,091,648	1,095,419	1,103,509	1,119,340

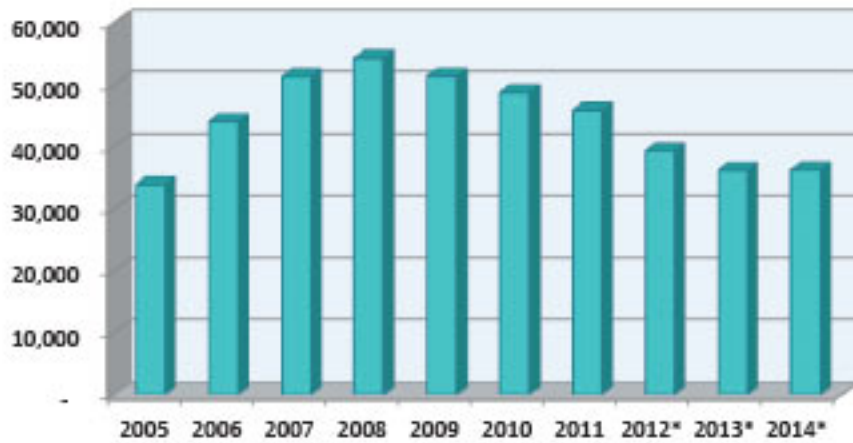
\* From audited financial statements



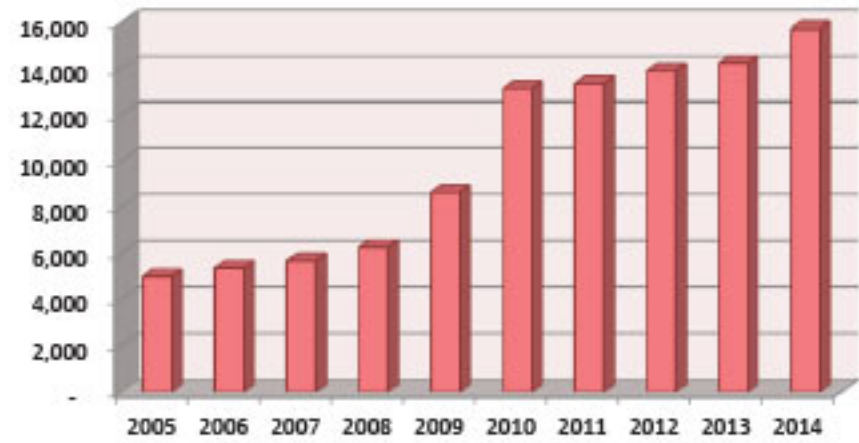
# Whitefish Credit Union

## 2014 Year-End Statistical Report

**Operating Income**  
(000)



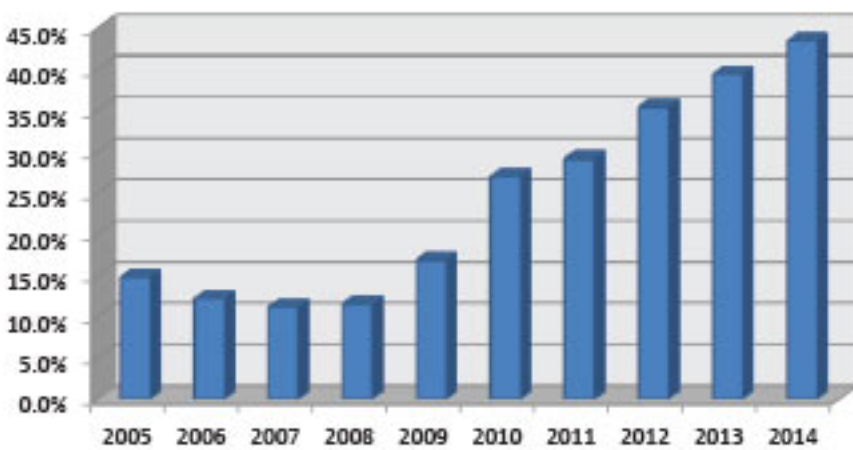
**Operating Expense**  
(000)



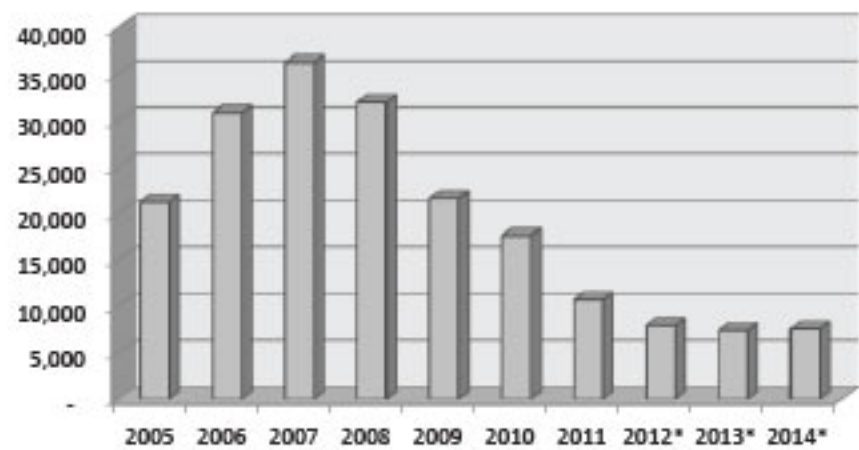
	2005	2006	2007	2008	2009	2010	2011	2012*	2013*	2014*
Operating Income	33,856	44,053	51,228	54,331	51,332	48,755	45,875	39,266	36,198	36,217

	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
Operating Expense	4,990	5,372	5,687	6,251	8,642	13,150	13,348	13,876	14,237	15,713

**Operating Exp/Operating Inc**  
(%)



**Dividends Paid**  
(000)



	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
Operating Exp/Operating Inc	14.7%	12.2%	11.1%	11.5%	16.8%	27.0%	29.1%	35.3%	39.3%	43.4%

	2005	2006	2007	2008	2009	2010	2011	2012*	2013*	2014*
Dividends Paid	21,182	30,801	36,219	31,907	21,576	17,575	10,710	7,914	7,372	7,549

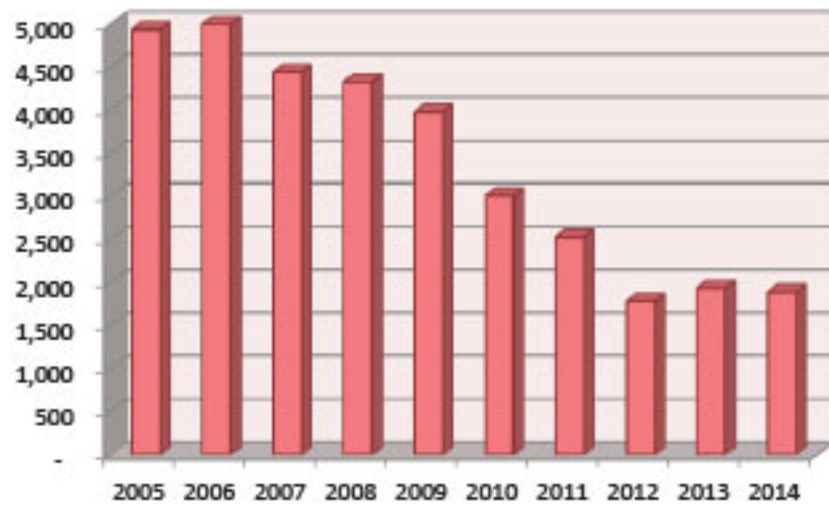
\* From audited financial statements



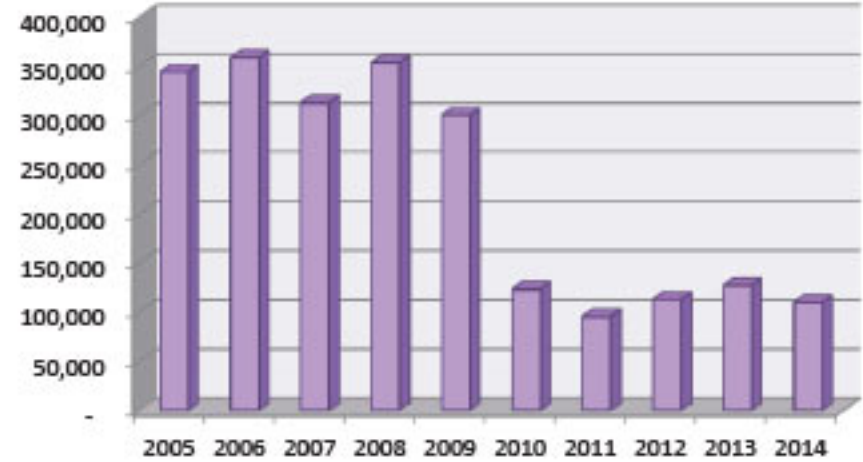
# Whitefish Credit Union

## 2014 Year-End Statistical Report

**No. of Loans Made**



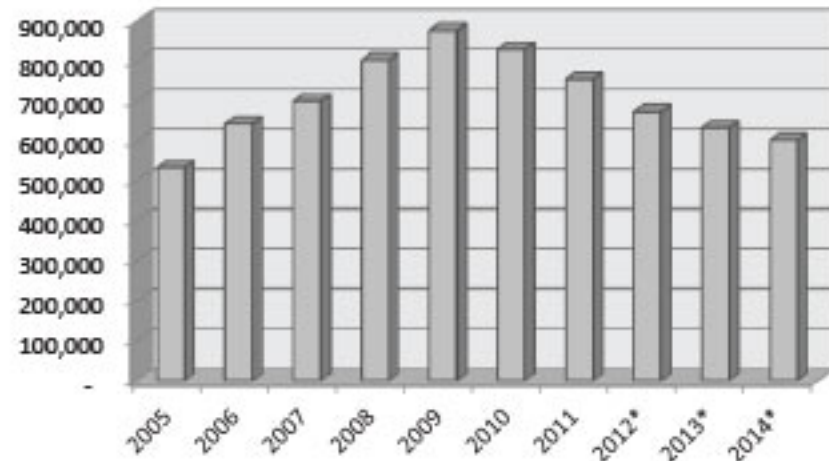
**Amount Loaned  
(000)**



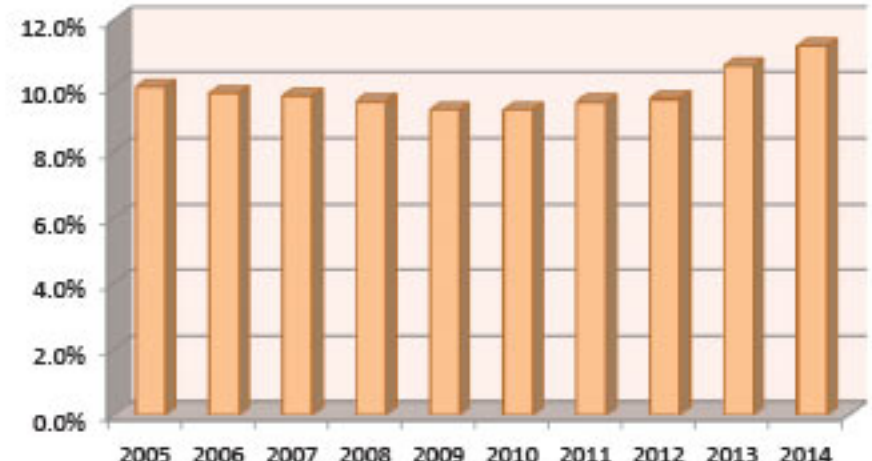
	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
No. of Loans Made	4,935	4,995	4,440	4,328	3,980	3,009	2,528	1,783	1,931	1,889

	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
Amount Loaned	344,000	359,300	312,800	353,900	300,800	123,400	95,400	113,200	127,000	110,200

**Loans Year-End  
(000)**



**Net Worth Ratio  
(%)**



	2005	2006	2007	2008	2009	2010	2011	2012*	2013*	2014*
Loans Year-End	534,732	643,145	699,500	803,000	877,282	828,792	754,264	674,175	632,845	603,194

	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
Net Worth Ratio	10.0%	9.8%	9.7%	9.5%	9.3%	9.3%	9.5%	9.6%	10.6%	11.2%

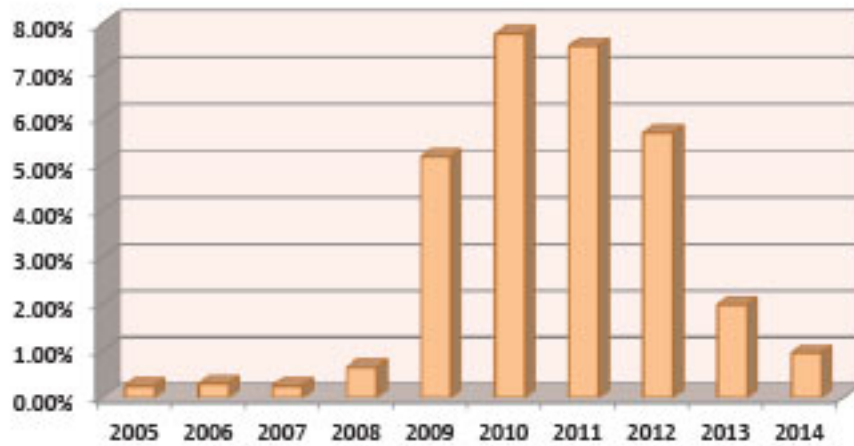
\* From audited financial statements



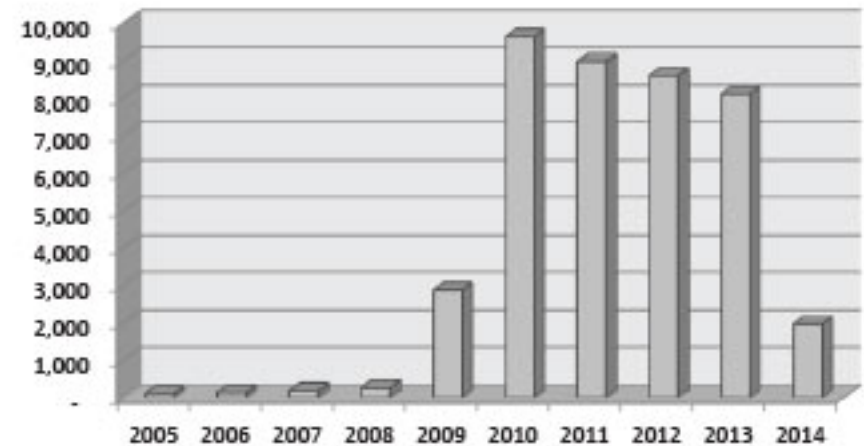
# Whitefish Credit Union

## 2014 Year-End Statistical Report

**>60 Days Delinquent**  
(%)



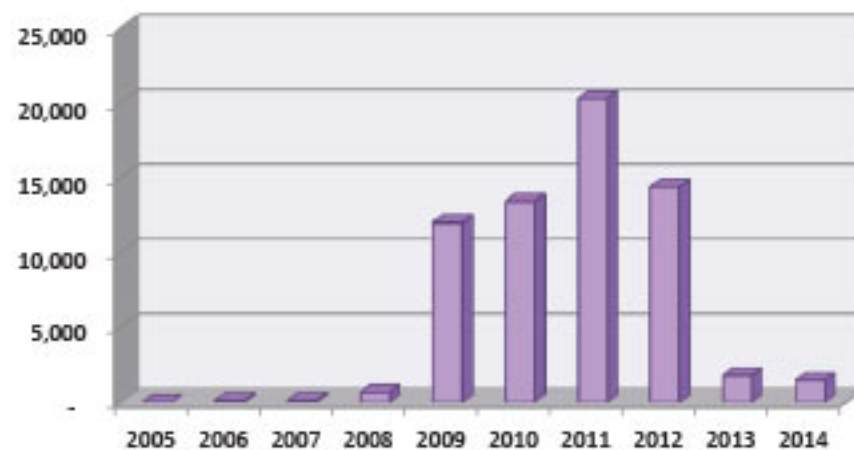
**Net Charge Offs**  
(000)



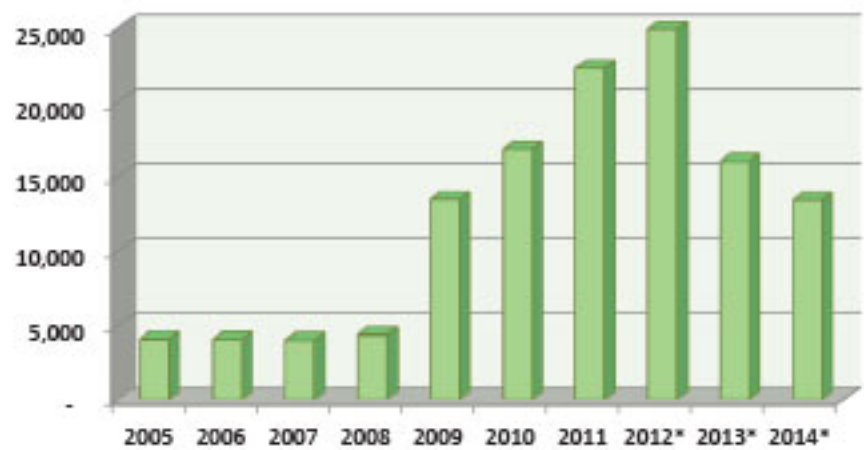
	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
>60 Days Delinquent	0.24%	0.29%	0.24%	0.64%	5.15%	7.78%	7.51%	5.66%	1.98%	0.95%

	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
Net Charge Offs	113	143	190	260	2,880	9,636	8,970	8,577	8,099	1,969

**Provision**  
(000)



**Allowance for Loan Loss**  
(\$)



	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
Provision **	-	120	120	640	11,991	13,394	20,246	14,387	1,794	1,457

	2005	2006	2007	2008	2009	2010	2011	2012*	2013*	2014*
Allowance for Loan Loss (\$)	4,069	4,046	3,976	4,356	13,467	16,838	22,291	24,870	15,991	13,421

\* From audited financial statements

\*\* Includes provision for loan losses and provision for OREO losses

## Corporate Officers

### James A. Kenyon

President & CEO



Prior to assuming his current role as President and Chief Executive Officer Jim served sixteen years at Missoula Federal Credit Union in Missoula, Montana. He has resided most of his adult life in Montana and is a graduate of the University of Montana with a Bachelor of Science in Business Management. A strong advocate of community service, Jim currently serves on the Board of Directors for the Montana Credit Union Network, Whitefish Community Foundation and is Co-Chairman for the North Valley Food Bank Fundraising Committee. He is an avid outdoorsman and enjoys fishing, hiking and mountain biking. Jim and his wife Angela, have two grown sons.

### Michael Blubaugh

Senior VP & Chief Financial Officer



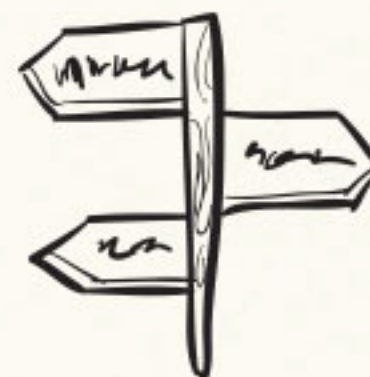
Mike, an Ohio native, received his BSBA in Accounting from Franklin University in Columbus, Ohio and was subsequently licensed as a Certified Public Accountant while employed as a Small Business Specialist with Deloitte Touche, a top tier accounting firm. Mr. Blubaugh has served in senior management roles for over twenty-nine (29) years across a variety of industry settings, including over twenty (20) years in the financial services industry. It was during this period that he earned a Graduate degree in Banking from the University of Colorado at Boulder. Mike is a past Kiwanis and Rotary member, is a Paul Harris Fellow, and has served on the Boards of a number of non-profit organizations around the country. Mike's interests include traveling, golf, landscaping, the outdoors, community service, and family. He is married and has two grown children.

## Where We've Been

For over 75 years, our members have put their trust in Whitefish Credit Union. We've worked hard to help our friends and neighbors manage the financial landscape of their lives. From their first car loan, their first home purchase or the many refinances and purchases since, Whitefish Credit Union has been here to help. As a strong financial partner, with the power of the Credit Union movement behind us, our members know that what we have been saying for years is still true today – Whitefish Credit Union is the best place to save and the best place to borrow.

### Jim Kenyon

President & CEO







## **Stephen W. Haugen**

Senior VP & Chief Information Officer

Steve is a native Montanan, born in Missoula and raised in Libby. Having been reared to be a “Grizzly” and fearing life as a “Bobcat” Steve left the state after graduating from Libby Senior High and attended the University of Idaho majoring in mechanical engineering and computer science. After bouncing between Moscow, Boise, Portland and finally Seattle, he took a position at Microsoft Corp in 1994 providing technical support for Windows and Windows NT. In 1996 Steve was hired by Microsoft’s MSN division to build and manage the IT systems for a startup website they were developing called Expedia.com. After eight years of designing, building and managing what still rank as some of the most sophisticated and complex high volume transactional systems in the world, Steve retired from Expedia Inc. and returned to his home state with his wife Kara and their two children Neva and Turner. After a few years of skiing, biking, hiking and coaching youth soccer and baseball, Steve felt the pull of technology again and joined the Whitefish Credit Union as its first Chief Information Officer. Steve’s interests include skiing, cycling, soccer, basketball, baseball, hiking, travel and everything that is Montana (except Bobcats!).



## **Paul L. Iversen**

Senior VP Consumer Lending

As a child, Paul experienced living in various National Parks around the country. He graduated from high school in Colorado, attended Mesa College, Colorado State University and University of Colorado. He has received a Diploma from the Colorado Graduate School of Banking, University of Colorado; and a Certified Chief Executive designation from the Credit Union Executive Society in May 2011, culminating a 3 year program of attending and completing assignments from Wharton University, Cornell University and Darden School of Business. Paul previously worked for Pacific Finance, Ford Motor Credit Company, First National Bank-North, U.S. Bank, and Intra-West Bank in Colorado before moving to Whitefish. Paul joined the WCU staff in August of 1986. He is involved in church and related activities. He and his wife, Kathy, enjoy shooting, skiing, huckleberry picking and especially playing with their 6 grandchildren.



## **Zoe A. Gustafson**

Senior VP Operations & Corporate Secretary

Zoe was born in Whitefish and graduated from WHS. She attended Kinman Business College in Spokane. Zoe began working for WCD in 1980. Zoe has been active in Soroptomists, Jaycees, Whitefish Congeniality, and Winter Carnival. She has 4 grown children and 6 grandchildren, added to the mix are four great-grandchildren. Zoe was promoted to Senior Vice President of Operations in 2009 overseeing all the Credit Union’s daily activities. In the future, she hopes to spend more time traveling, reading and volunteering.



## Board of Directors

### Lyle Phillips

Board Chairman



A Whitefish native. He retired as Manager of Human Resources for Columbia Falls Aluminum Company after 42 years of service. Lyle has served on the Credit Union Board for 27 years, and is currently Board Chairman. Lyle is also currently on the Board of Directors of Immanuel Lutheran Communities, is also past Board Chairman of North Valley Hospital Foundation, past member of the Board of Directors of Flathead Business and Industry Association, and past Chairman of the Business and Educational Council at FVCC. He has served as a past member of the Board of Directors of Montana West Economic Development eventually becoming the President and CEO of both MWED and Flathead County Economic Development Authority. Lyle has also served as a member and Chairman of the Whitefish School Board, and at the State level as a member of the State Workforce Investment Board. Lyle was Chairman of the Job Service Employers Committee, a graduate of Leadership Flathead class of "95", served as a member of the Community Advisory Council to the Board of Directors of Kalispell Regional Hospital and served as a Whitefish Volunteer Fireman. He is a lifelong member of Christ Lutheran Church serving on church council as a member and President and chaired other committees.

### Leo Tracy



Born in Florida; graduated from high school in Marblehead, Massachusetts; received A.B., (Economics) from Bowdoin College in Maine; received J.D. from Boston College Law School; Serviced as Captain, U.S. Marine Corps (Vietnam); licensed to practice law in Montana and Massachusetts; practicing attorney in Whitefish since 1975; former Whitefish City Attorney; former member of Whitefish Board of Adjustments; former President and founding member of Whitefish Hockey, Inc.; former trustee Whitefish School Board (9 years); former member Board of Directors of North Valley Music School; former member of Glacier Symphony Orchestra (violin); Leo is the father of four adult children.

### Tom Cullen



Born and raised in Great Falls, MT, Tom graduated from the University of Montana in 1982 with a Bachelor of Science degree in Business Administration. He was employed in public accounting from 1984 through 1988. From 1993 to 1999 he was employed by Winter Sports, Inc. Since 1999, he has been employed as the Financial Controller for Iron Horse. Tom has been a member of the Whitefish Credit Union since 1983.





## **Charlene Lytle Rygg**

A Whitefish native, Char graduated from WHS in 1965, attending college at Montana State University, Kinman Business University and Flathead Valley Community College. While raising her children, Char spent many years as a community and church volunteer and is currently active in P.E.D., a philanthropic and educational organization. Char was involved in Real Estate since 1974 and was an owner of a family business, Sterling Title Services for 23 years. Retirement has provided more time with grandchildren, James, Cora and Mace. Char splits time in Whitefish and Lakeside and has been a member of the Whitefish Credit Union for over 30 years.



## **Sue Brown**

Born in Dickinson, ND, Sue holds a bachelor's degree from Eastern Montana College and a master's degree from the University of Montana. Now in her 38th year of teaching at Flathead High School, Sue chairs the English Language Arts Department and is involved in a variety of local, state and national education committees. During her teaching tenure, Sue has received a number of honors and awards, and most recently was presented the Lifetime Achievement in Education Award from Flathead High School. She is married to Bob Brown; they have two adult daughters. Sue serves on the WCU Asset Liability Committee.



## **Frank Barnes**

Born and raised in Whitefish and graduated from WHS in 1978, Frank attended Montana Tech and received degrees in Petroleum Engineering and Business Administration. He is currently the owner of Westside Gas and Grocery in Whitefish. Frank and his wife Naomi have 3 girls: Breanna, Brittany, and Bethany. Naomi is an optometrist in Whitefish and operates North Valley Eye Care. Frank is currently serving on the E.A. Hinderman Scholarship Committee; the Jean Carter Foundation Board and the WCU Member Business Lending Committee. Frank has coached basketball for Cross Currents School; the City Parks and Rec; and Whitefish Little Dribblers. He enjoys golfing, basketball and high school sports.



## **John Snyder**

John is retired as a Professor of Business from Colorado State University. A Montana native, he received his B.S. and M.S. in applied economics from Montana State University. He then worked for the Montana State Legislature for three years before returning to school for his Ph.D. in economics. Most of John's academic career was at CSU's College of Business. In the 80's, John served on the Supervisory Committee at Norlarco Credit Union. He lives on Swan Lake and owns Bigfork Self Storage and The Dock Store, Inc.



## Supervisory Committee

### Michael Viscomi



Michael and his wife, Ann, moved to Whitefish in June, 1998, from West Palm Beach, Florida. They have two children, Brendan, who is a Software Engineer for Facebook in California, and Lindsey, who is a business major at Bentley University in Massachusetts. Michael graduated from the University of Florida Law School in 1982 and has been an active trial attorney handling civil cases ever since. Michael practices law in Whitefish as a partner in the law firm of Viscomi & Gersh, PLLP. Michael is a Board Certified Civil Trial Advocate by the National Board of Trial Advocacy and a member of the Montana Trial Lawyers Association. Additionally, Michael has been actively handling civil cases as a professional mediator and arbitrator for the past seventeen years and is a full member of the Montana Mediation Association.

### Myra Appel



Myra was born in French Camp, CA and grew up in Redding, California. After a fourteen year accounting career as assistant controller in the corporate accounting offices of Harrison's Marine Centers of California and Arizona and later Cross Petroleum, she graduated with distinction from Simpson University with a BA in Business/Human Resource Management. She passed the CPA exam in early 1996. Myra relocated to Whitefish, in fall of 1996 and became certified in Montana in 1997. She worked as a Senior Staff Accountant at the Whitefish office of Junkermier, Clark, Campenella and Stevens, PC from 1996 until 2003, when she decided to partially retire to spend more time skiing with her husband Cy. She currently owns her own practice preparing tax returns and providing accounting services to several clients in the Flathead area. Myra is a volunteer member of the Glacier Symphony Chorale. She lives with her husband, Cy and one golden retriever, named Hope and two rascally cats named Junior and Spud.

### Michael Barnes



Graduated from Flathead High School in 1987 and began his technology career in the US Air Force. He left military service in 2001, after earning a Bachelor degree in Computer Science. Michael accepted a supervisory position working with software applications for Gas Transmission Northwest in Portland, and earned his Master Degree in Business Administration at Portland State University. In 2006 he began his tenure as manager of software applications at Plum Creek Timbers manufacturing division in Columbia Falls. Eventually, managing the timber applications team and help desk functions. Currently, he is the Chief Information Officer at North Valley Hospital, duties which he accepted in January of 2010. Mike enjoys volunteering and serves on the WCU Supervisory Committee and participates in mock interviews and resume critiques for the U of M students. He enjoys life in the Flathead Valley with his wife, Cindy and two daughters, Kaitlin and Marissa.





## **Rex Harris**

Rex was born in Roundup, MT where his parents operated an oil field transportation business. As the oil industry shifted, his family relocated to Havre, MT, where he was raised. In 1987, Rex went into the securities business with Edward Jones after graduating from Whitman College in Walla Walla, WA. In 1991, he started his own firm in Whitefish and incorporated the business in 2001; Harris Financial Services, Inc. Twenty-seven years later, Rex continues to enjoy helping people make wise financial decisions, providing Advice for Life. Rex and his late wife, Shari, had two sons; Evan, a recent graduate of Seattle Pacific University and is working in the Financial Services Industry in Bellevue, WA., and Adam, who is completing his third year at the United States Naval Academy. Rex remarried in 2007 to Darcie Johnson, who is an outstanding woman and the love of Rex's life. They enjoy scuba diving, traveling, volunteering in their church and just being together.

**With gratitude we recognize these individuals who voluntarily serve on the following committee**

### **Whitefish Credit Union Credit Committee**

Lou Marchello – Chairman  
Dorothy Daley  
Calvin Newell  
Doug Gilbertson  
Elaine Peterson  
Kari Jo Scharsu

# NOTES





